



# SEE THE WORLD WITH OUR IT GOVERNMENT SOLUTIONS

## PAST PERFORMANCE

### Enterprise Complaint Tracking System (ECTS)

Developed Maryland Insurance Administration's Enterprise Complaint Tracking System (ECTS), a web application that manages the lifecycle and workflow of consumer complaints against insurance companies within the State of Maryland.

### Environmental Tracking System (ETS)

As a sub-contractor for the State of Maryland's Department of the Environment (MDE), R&B was tasked to redesign the existing user interface and build a front-end application to manage the existing workflow by streamlining the (UI) between the Tools for Environment Management Protection Organizations (TEMPO) permit tracking system database and the agency programs that use the system to capture data on the various permits issued by the agency.

### PALM BEACH'S SHERIFF'S OFFICE (PSBO)

Worked on an application called the District Scheduling Application for the Law Enforcement Agency. Another system called the Field Interview Report was built as a tool to gather information on suspicious subjects and/or activity. Field interview information was intended for use in conjunction with other types of evidence for the purpose of developing leads or patterns on various kinds of criminal activity.

### Membership Database and Subsidy Payment System (MDSPS)

Supported in serving the Membership Database and Subsidy Payment Management System ensuring the seniors are aware of the benefits that may be available within the Senior Prescription Drug Assistance Program and provide assistance to users with both the enrollment and application processes.



Partners and Affiliations: R&B takes pride in strategically collaborating with profitable partnerships and innovative market leaders while learning to adopt with the developing and continually emerging technologies.

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## WHO WE ARE

Established in the year 2013, R&B has remained dedicated in providing information technology while contributing its own expertise on professional services for IT commercial and government spaces. This women-owned small business juxtaposes core competency in providing Management and Technical Consultancy, specializing in Program and Project Management -encompassing Business Transformation, Technology Solutions and Organizational Change Development. These services are provided in sustenance alongside a variety of public and private sector clients related to domains including Learning Management, Health & Human Services and Defense & Intelligence. The company delivers high-quality personnel, in built technology and optimistic intuition to understand the requests of the clientele- empowering individuals, supporting managers and team, and equipping global leaders.

## CAPABILITIES



**PROJECT MANAGEMENT** - Follow application of knowledge, skills, and techniques to project activities so company's objectives and requirements can be met



**SOFTWARE ENGINEERING** - Provide project solutions, programming, systems analysis and design, testing, installation, maintenance, networking



**IT MODERNIZATION** - Advise on application design, IT consultancy, updating software products, while bettering staff efficiencies, increasing agility, and improving security



**INFRASTRUCTURE MANAGEMENT** - In depth analytical and optimization services including SEO tools, managing desktops in preparation for networking, providing help desk and data storage, security and cloud based services



**IV & V SERVICES AND QA 508 COMPLIANCE** - Procure and use accessible telecommunications equipment, provide training on web-based information and applications related to Section 508 of the Rehabilitation Act



**WEB DESIGN & DEVELOPMENT** - Provide customized website analysis and design, and synchronously focus on usability, functionality and visualization for the businesses

## NAICS CODES

- 541511** - Computer Programming Services
- 541512** - Computer Integrated Systems Design
- 541990** - Professional, Scientific, Technical, & Information Retrieval Services
- 541513** - Computer Facilities Management Services
- 611420** - Software Application Training
- 541611** - Administrative Management and General Management Consulting
- 541618** - Other Management Consulting Services

## CERTIFICATIONS & CONTRACT VEHICLES

- Women Owned Minority Business Enterprise (**MBE**)
- Small Business Administration (**SBA**)
- Consulting and Technical Services+ (**CATS+**)
- Iowa's IT Managed Services Contract
- Virginia SWaM
- Virginia Department of Transportation (**VDOT**)
- Supplier Development & Diversity Division (**SDDD**)